



# Family Reunification Basic Plans and Communication Considerations

Presented by:

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#### Standard Reunification Method Operational Guidance - V3

Reunification guidance for schools, districts, departments and agencies.

# ROK The Reunification Operation Kit



### **Reunification Goals**

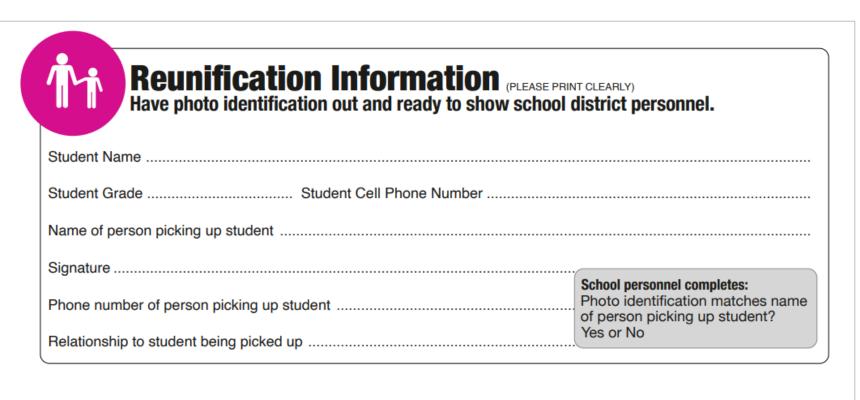
- Being properly prepared for Crisis Recovery incident
- Ensure a complicated situation does not become more chaotic
- Strengthen relationships between school staff and emergency responders
- Consistently train for a successful reunification effort

- Establish a parent check-in location
- Deliver the students to the student staging area
- Students are kept out of sight of parents/guardians
- Once students are on site, notify parents of location

- "Greeters" direct parents/guardians to the parent check-in location process
- Parents/guardians complete Reunification Cards
- Procedure allows parents/guardians to self-sort during check in, streamlining the process

- The "Reunifier" recovers student from the student staging area and delivers to the parent
- Medical, notification, or investigative contingencies are anticipated
- Pedestrian "flows" are created so lines don't cross

### Reunification Information



Parent/Guardian completes:			
Print Student Name Again		Student G	arade
Teacher	School personnel completes upon release of student		
Student Birthday	TIME	INITIALS	OTHER

### Reunification Site Staging

Student

Check-in

Table

#### ASSEMBLY AREA STUDENTS ENTER OUT OF PARENTAL VIEW

Students are transported to the Reunification Site and are then directed to the Student Assembly Area. Often this is a cafeteria or gymnasium. Upon arrival, students are verified against a master roster.

It is important that students are not in view of their parents when exiting the bus and entering the reunification site.

#### Law Enforcement

Often an Officer is posted where students are disembarking.

> Transport Students to Site

#### GREETING AREA PARENTS ARE MET HERE

As parents arrive, signage directs them to Parent Check-in Table. Greeters begin the process by asking parents to complete the Reunification Card.

Student

Law

Enforcement

Interviews

Helpful Tip
As parents wait for reunification with their student, try to have them clustered rather than in a line. Students may not always be recovered in the order parents line up.

Law Enforcement
Often an Officer is posted where parents wait for reunification.

Parent Reunification Area

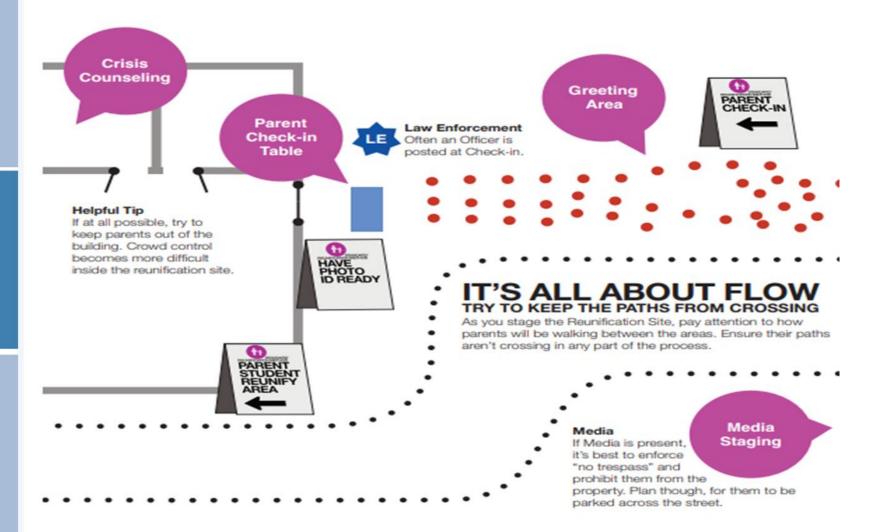
### Reunification Site Staging

#### CHECK-IN TABLE SET UP MULTIPLE LINES

Establish parallel check-in lines based on first initial of last name. Checkers verify ID and custody.

#### REUNIFICATION AREA PARENT STUDENT REUNIFICATION

As their tasks are completed, Greeters and Checkers can be reassigned as Reunifiers.



### **SRM Process**

#### STEP 1 GREETINGS

As parents arrive at the reunification site, Greeters explain the process and distribute Reunification Cards.

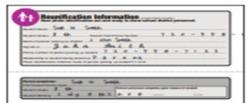
#### STEP 2 PARENTS FILL OUT CARD

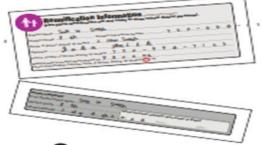
Parents complete the information requested on the card, and begin to self-sort into lines.

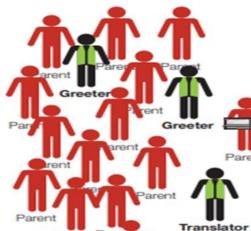
#### STEP 3 CHECKERS VERIFY ID

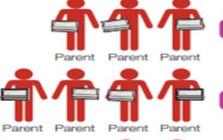
Parent custody is verified. The card is torn on the perforation and the bottom is returned to the parent. The top is given to the Accountant.













ABC





The Accountant verifies cards against a master roster and may start sorting cards.





### Law Enforcement

A uniformed officer can help with crowd control and identity verification.



#### Greeter

Greeters manage the initial intake of parents, explaining the process and answering questions that may arise.

#### Parent Parent Parent Parent

Checkers verify identification. In some cases custodial authority may need verification as well.

#### Checker

Checker

### **SRM Process**

#### STEP 4 REUNIFICATION AREA

At the Reunification Area, parents give the bottom of the card to a Reunifier. The Reunifier goes to the Assembly area to get the student.

#### STEP 5 STUDENT REUNIFICATION

The Reunifier returns the student to their parents asking the student if they feel comfortable leaving with that adult. They then note the time and initial the bottom of the card.

#### STEP 6

The Reunifier delivers the bottom of the card to the Student Assembly Accountant. The Accountant may start sorting the cards.













ifier

Parent . Reunifier Accountant



#### Principal

It may be beneficial to have the school principal in the area where students and parents are reunified.

#### WHAT IF? THE STUDENT ISN'T THER

If the student isn't in the Assembly Area, the Reunifier hands the card to a Victim Advocate/Crisis Counselor.



#### SEPARATE PARENT FROM THE LINE

The Victim Advocate/Crisis Counselor then separates the parent from the other parents in line and takes them to a private location.



Law Enforcement
A uniformed officer can
help with crowd control
and keep the peace.









### SRM Scenario - District Led

Staff has 15 minutes to accomplish the following Reunification goals:

- Assemble SRM Team
- Coordinate with District officials and determine Reunification Site
- Determine the Secure Assembly Area and set up for transportation to site
- Notify parents of the SRM Procedures
- Assign team members to the following roles:
  - Teachers to verify attendance at school and Reunification Site
  - Safety Officer, Reunification Site Checkers, Administrator/Incident Commander

### SRM Scenario - District Led

- Activate Reunification Site and notify parents
- Prepare for contingencies including:
  - Students with disabilities/mobility challenges
  - Time of day/traffic impacts/weather conditions
  - Student injuries, parent unavailable

### Reunification Information

https://iloveuguys.org/ - STANDARD REUNIFICATION METHOD

#### **Reunification Training Sessions**

Compass Church – South Naperville (February 9, 2024 | 8 AM – 4:30 PM)

College of DuPage (June 11, 2024 | 8 AM – 4:30 PM)

### **Crisis Communication**

"If You Fail to Plan, You Are Planning to Fail" ~ Benjamin Franklin

- Internal Planning
- Parent/Guardian Readiness

### Communication – Internal Planning

- Emergency Communications Guide
  - Hard copy binder and Google Drive folder
  - Templates Email, Phone, Text, Social Media, Website Alert Messages
  - Preapproved by local law enforcement
  - Include logins for social media, website, mass communications system
- Identify backups
- Department level tabletop exercises

### Parent/Guardian Readiness

- Welcome Back safety video
- Safety protocol email reminders
- Parent University: School Safety & Security
- Safety webpage
- Safety reminders in weekly email

### Welcome Back Safety Video



### **Topics:**

- Traffic issues
- Entering the school
- Visitor ManagementSystem
- Secure building and teach
- Hold in place and teach

YouTube Video Link

### Safety Protocol Email Reminders

#### Back-to-School Information





i) Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

#### **School Safety**

Student and staff safety is a top priority of District 204. We are continuously reviewing our safety practices and training our staff so we are prepared in the event of a major incident.

If an emergency occurs in our schools, parents will be notified through all contact information that is on file in ParentVUE (email, phone, and text message). A major incident is considered any event that would require first responder involvement from multiple agencies and includes students being evacuated from their school and transported to an offsite location.

If a major incident occurs at your child's school, we will first inform you that an incident has occurred. When you receive this notification, the following steps should be taken immediately:

- 1. Do not go to your child's school this interferes with the ability of first responders to effectively do their job and could potentially put you or others in danger.
- 2. Locate your driver's license or another form of photo ID this will be required to pick up your child at the reunification site.
- 3. Allow school and district officials to assess the situation and determine the best site to relocate students safely. You will receive communication as soon as students are safely transported to an alternate location and reunification details are available.+

Watch for additional safety information and updates from Ron Wilke, District 204 Safety, Security and Emergency Preparedness Coordinator.

### Parent University: School Safety & Security



**SCHOOL SAFETY & SECURITY** 

Septemb



YouTube Video Link

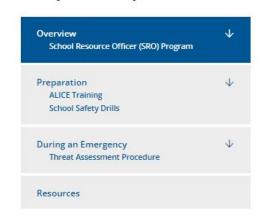
### **Topics:**

- Role of School Resource
   Officers
- SRO Relationship With School Community
- SRO Instruction in Schools
- SRO Perspective Illinois
- School Safety Drill Act Requirements
- ALICE Response Options
- Reunification
- DuSMART Collaboration

### Safety Webpage (www.ispd.org/safety)



#### Safety & Security





Parent University: School Safety and Security - Video

Safety Measures at Indian Prairie School District

#### Preparation

- · School Safety Policy/Emergency Plans
- School Safety Drills
- 204 Tipline
- ALICE Response Options
- · School Resource Officer (SRO) Program

#### Contact Us

Got questions regarding Safety & Security in IPSD 204? <u>Submit your</u> questions here!

204 Tipline: Have a safety concern? Let us know.



During an Emergency 21

### Safety Reminders

#### Safety & Security Information

Indian Prairie School District utilizes standard language throughout the district for situations that may arise within our schools. It is helpful for parents/guardians to be aware of the terminology used in our Classroom Action Guide.

ALICE! ALICE!: a potentially violent intruder is present in a school

Hold in Place and Teach: a situation INSIDE the building that requires immediate action for all to stay put. This is non-life threatening to the general population and school community. (Example: student or staff requires medical attention, and the halls need to be kept clear for first responders) Secure the Building and Teach: There is a hazard OUTSIDE of the building that requires all persons to remain inside the school. (Example: law enforcement responding to a neighborhood disturbance) **Evacuation**: There is an unsafe situation inside requiring everyone to exit the building. (Example:

Severe Weather: Severe weather that has the potential of causing structural damage. Students are directed to a shelter location within the school.

the IPSD Safety Webpage.

#### Safety Reminder

We all play a role in keeping our communities safe. It's easy to be distracted during our daily routines, but if you see something that doesn't seem quite right, say something. If you observe something in your neighborhood or school community that doesn't feel right, you should contact your local law enforcement agency and/or contact the school's main office. Refrain from sharing suspicious activities on social media and allow law enforcement to properly



#### Safety Information

At Indian Prairie School District 204, we realize that sometimes it can be difficult for an individual to present a safety concern in person. Please remember the 204 Tipline is an option available for parents and students to assist in keeping our schools safe. Whether your concern is about an incident that has already happened or one that is about to take place, please submit your concern so it can be investigated. You may choose to report your concern anonymously. Thank you for helping us enhance the overall safety and security of the District 204 school community.



#### Safety Reminder

If an emergency occurs in your child's school, the district may contact you via phone, email, and/or SMS messaging. To ensure you will receive these emergency communications, update your contact information in ParentVUE. To receive text messages, you must have a designated phone number listed in Parent VUE for SMS messages. Please see the <u>SMS Messaging Setup Instructions</u>. Check the district's Safety & Security Webpage for more helpful safety information.



#### Safety & Security Reminder

In the event an emergency occurs in your child's school, a reunification may be necessary. District 204 has several resources available through the i love u guys Foundation to help educate parents and guardians on the Standard Reunification Method.



- <u>A Parent's Guide to Reunification</u> (video)
- Standard Reunification Method (parent handout)

### Safety & Security Information

With the FEMA and the FCC testing of the emergency alert system today, District 204 would also with the February and the Foot testing of the emergency alert system today, visual 2004 would also like you to be aware of emergency notifications that are available to you from our schools, the

If an emergency occurs in your child's school, you may receive a combination of any of the following communication formats: text/SMS message, phone call, or email. Please be sure your contact information is updated in ParentVUE to receive these alerts. Emergency information will

also be posted on the IPSD website and the impacted school's website. As a reminder, please only share information you receive from the district, your child's school, or Your local law enforcement agency. Never reshare information shared on social media without

For more information on community alerts, please visit the following links: Aurora ALERT

Bolingbrook Alerts

## Questions



### Resources

iloveuguys.org/ Schoolcrisiscenter.org www.ipsd.org/safety



SLIDES AND HANDOUTS

### Contacts

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